



BOROUGH OF MEDIA PARKING DEBIT CARD CUSTOMER INFORMATION

Beginning in December, parking meters operated by the Borough of Media will be updated to accept Parking Debit Cards. They will continue to operate using coins, but the new Debit Cards will offer a convenient way for drivers to utilize meters without having to carry change at all times. Below are the answers to frequently asked questions regarding the cards.

1. What are Parking Debit Cards and where can I buy one?

They are prepaid parking cards that can be purchased with values of \$5, \$25, \$50, \$75 or \$100 on them. The first time you purchase a card, there will be a \$2.00 charge for the use of the card. The cards can be purchased at Borough Hall between the hours of 9:00 a.m. and 4:00 p.m. Monday through Friday.

2. How do the cards work?

The instructions for using a Parking Debit Card can be found on the card itself and are as follows:

1. Insert the card into the card slot on the parking meter in the direction indicated by the arrow on the card. The card slot is located near the coin slot.
2. The dollar balance (credit available) on the card will flash 4 times.
3. The parking meter will begin to display time increments in \$0.25 segments up to the time limit allowed on the meter (3 or 8 hours).
4. When the desired time is displayed on the parking meter, remove the card from the parking meter. The time you have purchased will post on the meter.

3. Can I receive a refund if I purchase too much time on a meter?

Yes. In order to do so, insert the card back into the meter. One (1) minute must have passed since you charged time on the meter. The current dollar balance (credit available) on the card will flash 4 times. The parking meter will then credit back your card for every full 6-minute increment remaining on the meter. Credit increments of less than 6 minutes will be lost. The credit display on the parking meter will return to 0. Remove the card from the meter.

4. Are the cards rechargeable?

Yes. The cards can be recharged at Borough Hall in increments of \$25, \$50, \$75, and \$100. The \$2.00 card usage fee does not apply when you are recharging the card.

5. Can lost, stolen, or damaged cards be replaced?

No. The Parking Debit Card is extremely durable and has been tested against a broad range of environmental conditions including heat, cold, and moisture. In addition, Parking Cards are unaffected by magnetic and x-ray exposure such as that experienced during airport security scans. Since normal usage should not affect the card, no refund will be issued if it becomes damaged. Because there is no expiration date on the card, the Borough will not issue refunds for lost or stolen cards or unused balances on cards.