

Dear PECO Customer:

At PECO, we put our energy into providing you with safe and reliable electric and natural gas service. As part of our commitment, we are working to upgrade our natural gas equipment and improve service in your neighborhood. This work includes replacing existing natural gas main and/or service lines with new plastic pipe, which enhances safety, is more durable and improves service reliability.

If you are not currently using natural gas and are interested in learning more about the conversion process, please call XXX-XXX-XXXX.

Work is expected to begin [DATE] in the area of [INCLUDE STREETS], from X a.m. – X p.m. Work may occur in roadways as well as on sidewalks and potentially on your property.

To ensure your safety and the safety of our crews, we may need to temporarily shut off natural gas service for a short period – approximately X hours or less – during this time.

At this time we also will be relocating any indoor natural gas meters to the exterior of customer homes. All Pennsylvania natural gas utility companies are required by the Pennsylvania Public Utility Commission (PAPUC) to relocate indoor natural gas meters to the exterior of customer properties. If our meter is located inside your home, you will need to provide access so this work can be completed.

This work will be performed by CONTRACTOR COMPANY, contractor for PECO. If you have any questions regarding this project and for scheduling purposes, please contact NAME of COMPANY at XXX-XXX-XXXX.

Final restoration work will begin within 60 days following the completion of construction, weather permitting. Any areas impacted on your property will be repaired, the streets will be repaved, and all areas will be restored to their original condition.

We will work to minimize the impact this project will have on you and your neighbors and thank you for your cooperation.

Sincerely,

PECO Gas Operations